

# DevOpsDays Warsaw 2024 Rules

## 1. Definitions

1.1. Terms written in capital letters in the Rules have the following meanings:

- a. "Agenda" - a tentative program of the Conference established by the Organizer, made available on the Website, subject to change;
- b. "Client" - a natural person or a legal entity or an organizational unit without legal personality, to whom special provisions grant legal capacity, concluding a contract with the Organizer based on the Rules and registering a Participant for the Conference in the manner specified in points 3 or 4;
- c. "Conference" - a conference dedicated to the devops theme, under the name DevOpsDays Warsaw, organized by the Organizer in EXPO XXI, Warsaw on 5-6.11.2024;
- d. "Consumer" - a Client who is a natural person, who has entered into a contract based on the Rules, whereby this contract is not directly related to his economic or professional activity;
- e. "Organizer" - PROIDEA sp. z o.o., address: ul. Zakopiańska 9, 30-418 Kraków, email: [biuro@proidea.org.pl](mailto:biuro@proidea.org.pl), phone number: +48 605 177 303;
- f. "Partner" - an entity which, based on a contract concluded with the Organizer, is authorized, in particular, to conduct promotional activities at the Conference venue and to send commercial information to Participants or Clients electronically (subject to obtaining appropriate consent);
- g. "Platform" - an internet platform (Eventory) owned by 6Connex International sp. z o.o. with its registered office in Kraków, available at ul. Zabłocie 25, 30-701 Krakow, to which redirection from the Website occurs to register for participation in the Conference as a Participant or Speaker. Redirection to the Platform occurs upon clicking the "Buy Ticket" button on the Website and after starting the registration process for participation in the Conference on the Website page;
- h. "Privacy Policy" - an informative clause available on the Website containing information regarding the processing of personal data of Clients who are natural persons, representatives of Clients, Participants (including Speakers), and users of the Website in connection with the use of the Website or participation in the Conference;

- i. "Speaker" - a Participant authorized to deliver a lecture during the Conference in accordance with the rules specified in point 7 of the Rules;
  - j. "PROIDEA" - PROIDEA sp. z o.o. with its registered office in Kraków at ul. Zakopiańska 9, 30-418 Kraków, entered into the Entrepreneurs Register kept by the District Court for Kraków-Śródmieście in Kraków under the KRS number 0000448243, NIP 6793088842, responsible for handling registration for the Conference, the course of the Conference, and communication with Clients, Participants (including Speakers);
  - k. "Rules" - these Rules;
  - l. "Website" - a dedicated website available at <https://devopsdays.pl/> containing detailed information about the Conference;
  - m. "Student" - a Participant who has not reached 26 years of age, continuing education at a higher education institution, and possessing a valid student ID;
  - n. "Participant" - an adult natural person who has accepted the Rules and is entitled to participate in the Conference. A minor may be a Participant only with the consent of their legal representative and after obtaining the Organizer's consent expressed in written form under pain of ineffectiveness.
- 1.2.** The terms defined in point 1.1. shall be understood in the plural and vice versa, and terms in a specified gender shall include all genders.

## **2. General Provisions**

- 2.1.** The Rules specify in particular the principles of registration of Participants for the Conference by Clients and the rules of participation in the Conference by Participants.
- 2.2.** In each case, the content of the agreement concluded between the Client and the Organizer, as well as the agreement concluded between the Participant and the Organizer, is determined by the Rules.
- 2.3.** Acceptance of the Rules is a necessary for registration and participation in the Conference.
- 2.4.** The Client accepts the Rules during the registration process for the Conference on the Website or by accepting the offer referred to in point 3.1.

- 2.5. The Rules are made available to the Participant at the email address provided by the Client during registration for the Conference. Participation in the Conference by the Participant is equivalent to accepting the Rules.
- 2.6. Participants are obliged to comply with the provisions of the Rules.
- 2.7. The principles of processing the personal data of Clients who are natural persons, representatives of Clients, Participants (including Speakers), and users of the Website have been precisely defined in the Privacy Policy.
- 2.8. The Rules constitute a model contract within the meaning of Article 384 § 1 of the Civil Code of April 23, 1964.
- 2.9. The Rules are available on the Website continuously for 30 days after the end of the Conference. Anyone can copy the text of the Rules, save, or print it using their devices.
- 2.10. The means of communication used to execute the agreement is email [email], unless the Rules state otherwise.
- 2.11. The number of seats at the Conference is limited, and the order of applications determines the possibility of participating in the Conference.

### **3. Ticket Purchase for the Conference via the Platform**

- 3.1. Subject to the provisions of point 4 below, the purchase of tickets entitling the Participant to attend the Conference is possible by completing and submitting the available Participant registration form for the Conference on the Platform and making payment in the manner specified in the relevant form (in the case of paid Conferences).
- 3.2. In the Participant registration form for the Conference available on the Platform, the Client provides the following data:
  - a. name and surname or company of the Client;
  - b. name and surname of the Client's representative (if the Client is not a natural person acting on their behalf);
  - c. Client's email address;
  - d. name and surname of the Participant;
  - e. Participant's email address;
  - f. name of the organization and Participant's position;
  - g. optionally:
    - information about how the Participant learned about the Conference,

- invoice details such as company, postal address, tax identification number,
  - other remarks regarding the Participant's participation in the Conference,
  - discount code.
- 3.3.** Before submitting the Participant registration form for the Conference, the Client is obliged to familiarize themselves with the content of the Rules and the Privacy Policy.
- 3.4.** By submitting the completed Participant registration form for the Conference to the Organizer, the Client makes an offer to the Organizer to conclude an agreement on participation in the Conference.
- 3.5.** Within a period not exceeding 7 days from the receipt of the offer referred to in paragraph 3.4. above, the Organizer shall send the Client a declaration of intent to accept or reject the offer to the email address provided by the Client in the registration form.
- 3.6.** Along with the message accepting the offer, the Organizer shall send the Client:
- a. a conference ticket for the Participant;
  - b. information regarding the organization of the Conference.
- 3.7.** Submitting the Participant registration form for the Conference is equivalent to a declaration by the person acting on behalf of the Client that they are authorized to conclude an agreement with the Organizer and that all information and data provided in the registration form, including all information regarding Participants, are current and true.
- 3.8.** After sending the Client a message accepting the offer, the Organizer shall inform the Participant by email of their registration for the Conference and shall provide the Participant with a ticket and make the Rules available to them.
- 3.9.** Any changes to the list of Participants require the prior written consent of the Organizer under pain of ineffectiveness.
- 3.10.** Before registering a Participant who is not of legal age, the Client is obliged to contact the Organizer in advance to confirm the possibility of such a Participant's participation in the Conference.

#### **4. Purchasing Conference Tickets Outside the Platform**

- 4.1. An alternative to purchasing tickets for participation in the Conference through the Platform is the acceptance of an offer individually prepared by the Organizer, provided to the Client via email.
- 4.2. The offer, referred to in point 4.1. above, specifies in particular:
  - a. the name and surname or the company of the Client;
  - b. the postal address of the Client;
  - c. the email address of the Client;
  - d. invoice details such as company, postal address, VAT ID (if applicable);
  - e. the number of Participants;
  - f. the price for each Participant's ticket and the total price for all tickets;
  - g. the date of the conference;
  - h. the payment deadline.
- 4.3. Together with the offer, as mentioned in this point 4, the Client will receive the content of the Rules and a pro forma invoice.
- 4.4. Unless otherwise stated in the offer mentioned in this point 4, the Client is obliged to accept or reject the offer immediately, but no later than 7 days from the date of receiving the offer. Failure to respond to the offer within the specified period is equivalent to rejecting the offer in its entirety.
- 4.5. The offer mentioned in this point 4 can only be accepted without reservations.
- 4.6. Upon receiving acceptance of the offer mentioned in this point 4, the Organizer will provide the Client with a discount code enabling the registration of Participants for the Conference through the Platform without the need for payment as described in point 5.5. below.
- 4.7. To register a Participant for the Conference, the Client is required to fill out the registration form available on the Platform, providing the information specified in point 3.2.
- 4.8. Provisions of points 3.7., 3.9., and 3.10. apply accordingly.
- 4.9. Upon successfully registering a Participant for the Conference in accordance with the provisions of this point 4, the Client will receive:
  - a. a conference ticket for the Participant;
  - b. information regarding the organization of the Conference.
- 4.10. Upon successfully registering a Participant for the Conference, the Participant will receive confirmation of registration via email, as well as a ticket and the content of the Rules.

## **5. Payment for Conference Registration**

- 5.1. Registration for the Conference is subject to a fee unless otherwise specified in the Conference registration form or in the offer mentioned in point 4.1. Payment terms are specified in point 5.
- 5.2. The ticket price for participation in the Conference for one Participant is always indicated in the form available on the Platform or in the offer mentioned in point 4.1.
- 5.3. Clients who have discount codes provided by the Organizer may use them when registering for the Conference through the Platform. Failure to use the discount code during registration will result in the loss of the discount entitlement, and registration for the Conference will be conducted at the prices indicated on the Platform.
- 5.4. Payments for participation in the Conference must be made only in Polish currency.
- 5.5. In the case of purchasing Conference tickets through the Platform, the following payment methods for purchasing tickets for participation in the Conference are possible:
  - a. online payment using electronic systems specified on the Platform;
  - b. electronic bank transfer payment.
- 5.6. In the case of choosing the payment method mentioned in point 5.5. lit. b above, within 7 days from the date of registration by the Client, the Organizer will send a pro forma invoice to the Client's email address. Payments for tickets entitling participation in the Conference must be made by the deadline and to the account number of the Organizer indicated on the pro forma invoice.
- 5.7. In the case of purchasing Conference tickets as described in point 4, the Client is obliged to pay for tickets entitling participation in the Conference by the deadline and to the account number of the Organizer indicated on the pro forma invoice.
- 5.8. The Organizer reserves the right to refuse the Participant the right to participate in the Conference in the event of non-payment on the day the Conference starts.
- 5.9. The Organizer reserves the right to withdraw from the contract within 14 days from the expiry of the day on which payment for tickets entitling participation in the Conference should be made, without the need to call on the Client to fulfill the obligation or to set an additional payment deadline.

## **6. Participant's Participation in the Conference**

- 6.1.** Before admitting the Participant to the Conference, the Organizer has the right to verify whether the Participant can participate in the Conference in accordance with the Rules, especially whether they have a valid ticket and whether the data indicated on the ticket matches the data on the identity document of the Participant.
- 6.2.** In the case of Students, the Organizer additionally reserves the right to admit them to participate in the Conference upon presentation of a valid student ID belonging to the Participant.
- 6.3.** Each Participant is obliged to:
  - a. present a ticket entitling entry to the Conference and an identity document containing data consistent with those indicated on the ticket;
  - b. comply with the provisions of the Rules;
  - c. wear the identification received from the Organizer visibly, as well as wristbands confirming the right to participate in the Conference.
- 6.4.** Each Participant is entitled to:
  - a. participate in all lectures and events specified in the Agenda;
  - b. receive one set of promotional materials (if prepared by the Organizer);
  - c. participate in coffee breaks and lunches during the Conference;
  - d. participate in other events related to the Conference, if provided by the Organizer and communicated to the Participant.

## **7. Participant's Participation as a Speaker**

- 7.1.** If interested in participating in the Conference as a Speaker, one must complete the application form provided on the Website for Speakers.
- 7.2.** In the form mentioned in point 7.1. above, the following information must be provided:
  - a. name and surname;
  - b. email address;
  - c. phone number;
  - d. city of residence;
  - e. organization name of the Speaker;
  - f. brief bio;
  - g. thematic block for the lecture;

- h. lecture title;
  - i. presentation difficulty level;
  - j. lecture abstract;
  - k. lecture duration;
  - l. language of presentation;
  - m. photograph depicting the Speaker's image.
- 7.3.** The Organizer will send a confirmation of receiving the application to the email address provided in the Speaker's application form.
- 7.4.** Participation in the conference as a Speaker depends on the decision of the Organizer, based on the submitted application. The evaluation of submitted applications and the selection of Speakers is made by the program council of the Conference appointed by the Organizer.
- 7.5.** PROIDEA will inform via email about the decision regarding the selection of the Speaker (positive or negative). Along with the evaluation of the application mentioned in the preceding sentence, the Speaker will receive a discount code enabling registration for the Conference through the Platform without the need for payment as described in point 5.5. above.
- 7.6.** The exact date and time of the Speaker's presentation will be determined by the Organizer and sent to the Speaker via email no later than 14 days before the start of the Conference.
- 7.7.** In the case of a positive evaluation of the application, the Speaker is obliged to:
- a. prepare and send the presentation to the Organizer's email address no later than 14 days before the start of the Conference;
  - b. conduct the lecture in accordance with the assumptions presented in the form mentioned in point 7.1. on the date and time specified by the Organizer in accordance with point 7.6. above.
- 7.8.** The Speaker is solely responsible for all content presented during the lecture or submitted to the Organizer in connection with the Speaker's participation in the Conference (especially for content included in the Speaker's presentation).
- 7.9.** By submitting the application, upon acceptance of the application by the Organizer, the Speaker grants the Organizer a free, non-exclusive, territorially unlimited license to use all content (including, in particular, the Speaker's presentation as well as selected fragments of the presentation) submitted by the Speaker to the Organizer in connection with the Speaker's participation in the Conference.



- 7.10.** The license mentioned in point 7.9. above is granted for the duration of the Conference, and after this period, for an indefinite period.
- 7.11.** The license mentioned in point 7.9. above is granted for the following fields of exploitation:
- a. in terms of fixation and multiplication - fixation and multiplication of the Speaker's content by any technique, including printing, reprographic, and digital techniques, on all types of carriers, as well as introduction and transmission of content to the memory of teleinformation systems;
  - b. in terms of original or copies on which the content has been fixed - introduction into circulation, lending, or rental of the original or copies;
  - c. in terms of distribution in a manner other than indicated in lit. b above - public performance, exhibition, display, reproduction, broadcasting and rebroadcasting, as well as public provision of content in such a way that everyone can access it at a place and time of their choosing.
- 7.12.** In accordance with the rules set out in points 7.9.-7.11. above, the Speaker permits the Organizer to use the Speaker's image.
- 7.13.** To participate in the Conference as a Speaker, the Speaker is obliged to register as a Participant through the Platform, using the discount code mentioned in point 7.5.
- 7.14.** A Speaker accepted by the Program Council may be replaced by another Speaker if they come from the same company, present the same material, and the session has exactly the same technical or commercial profile, and if the change is promptly communicated to PROIDEA.
- 7.15.** PROIDEA reserves the right to refuse substitution if any of the above elements are not met.
- 7.16.** In the event of the Speaker not conducting the lecture and no substitution, the Speaker will be obliged to pay a contractual penalty to the Organizer in the amount of the fee for a regular Conference ticket. Payment of the contractual penalty mentioned in the preceding sentence does not limit the Organizer's right to seek damages on general terms, including lost profits, to the extent exceeding the amount of the reserved contractual penalty.

## **8. Complaints**

- 8.1.** The Organizer undertakes to organize the Conference with due care. A complaint regarding non-performance or improper performance of the

agreement by the Organizer should be submitted in writing to the Organizer's postal address or via email to: [rejestracja@proidea.org.pl](mailto:rejestracja@proidea.org.pl) and should include:

- a. Contact details enabling identification and communication with the person lodging the complaint;
- b. Information about the event to which the complaint relates;
- c. Description of circumstances justifying the complaint;
- d. Requests related to the complaint.

**8.2.** The Organizer undertakes to consider properly submitted complaints within 14 days from the date of their submission. Within the period mentioned in the preceding sentence, the Organizer will respond to the complaint, indicating whether it accepts the complaint [and how it intends to remedy it] or does not accept the complaint [along with justification for its position].

**8.3.** If within 14 days the Organizer does not respond to the request of the Consumer or a natural person entering into an agreement directly related to its business activity, when the content of the agreement indicates that it does not have a professional character for that person, it means that the Organizer has considered the request justified.

**8.4.** The Organizer reserves the right to extend the deadline referred to in points 8.2 and 8.3 above by 7 days in the event of the need to clarify additional circumstances, in particular related to services provided to the Organizer by third parties [these provisions do not apply to an agreement concluded with a Consumer or a natural person entering into an agreement directly related to its business activity, when the content of the agreement indicates that it does not have a professional character for that person].

## **9. Orderly Conduct**

**9.1.** During participation in the Conference, Participants are obliged to behave in a manner that does not endanger the safety of other Participants, comply with the law, safety regulations, and Regulations, as well as immediately follow the instructions of security services. In particular, it is prohibited to obstruct or block exits and evacuation routes, and other devices necessary in the event of a rescue or firefighting operation during the Conference.

**9.2.** Participants are required to respect the rights and personal dignity of other Participants. Prohibited behaviors include: offensive verbal comments regarding gender, gender identity, age, sexual orientation, disability, physical

appearance, body size, race, ethnicity, religion, harassment, persecution, inappropriate physical contact, and unwanted sexual attention.

- 9.3. Regardless of other provisions of this point 9, during the Conference, the use of words and symbols commonly recognized as unacceptable is prohibited, including vulgarisms or terms that may cause offense to religious or ideological feelings, as well as indicating discrimination, as well as destruction of any property located at the Conference venue, in particular signs and information boards, advertising media, devices, and equipment.
- 9.4. Participants are obliged to use sanitary facilities only for their intended purpose.
- 9.5. Participants are obliged to immediately report to the Organizer any cases of inappropriate behavior (in particular those indicated above) of other Participants.
- 9.6. Each Participant is obliged to wear a wristband and conference identifier in a visible place and to show them each time upon request by the Organizer, throughout the duration of the Conference. The lack of a wristband or identifier authorizes the Organizer to remove the Participant from the conference venue. The Participant cannot transfer their conference identifier or wristband to another person, and the Conference ticket is personal and assigned to a specific Participant. Each Participant at the Conference venue should have their ticket in paper or electronic form to show it to the Organizer.
- 9.7. The provisions of this point 9 apply to events referred to in point 6.4. lit. d.

## 10. Dispute Resolution

- 10.1. Any disputes arising between the Organizer and the Client or Participant, who are Consumers, should first be settled amicably. Details regarding the methods and access to out-of-court dispute resolution mechanisms are available at: [https://www.uokik.gov.pl/pozasadowe\\_rozwiazywanie\\_sporow\\_konsumenckich.php](https://www.uokik.gov.pl/pozasadowe_rozwiazywanie_sporow_konsumenckich.php).
- 10.2. Detailed information regarding the possibility of using out-of-court complaint resolution and claim enforcement procedures, dispute resolution, and access to these procedures is also available at the offices and on the websites of:
  - District (city) consumer ombudsmen;

- Social organizations whose statutory tasks include consumer protection (including the Consumer Federation, Polish Consumer Association). Advice is provided by the Consumer Federation via the toll-free consumer hotline number 800 007 707 and by the Polish Consumer Association at the email address [porady@dlakonsumentow.pl](mailto:porady@dlakonsumentow.pl);
- Voivodeship Inspectorates of Trade Inspection and at the following internet addresses of the Office of Competition and Consumer Protection: [http://www.uokik.gov.pl/sprawy\\_indywidualne.php](http://www.uokik.gov.pl/sprawy_indywidualne.php); [http://www.uokik.gov.pl/wazne\\_adresy.php](http://www.uokik.gov.pl/wazne_adresy.php).

- 10.3.** In the event of a dispute arising between the Organizer and the Client or Participant who are Consumers, the Consumer is entitled to use out-of-court methods of complaint resolution and claim enforcement, including by submitting a complaint in any official language of the European Union, including Polish, via the European Union's online ODR platform, available at: <http://ec.europa.eu/consumers/odr/>.
- 10.4.** The Client or Participant who are Consumers are entitled to address the Voivodeship Inspector of Trade Inspection, in accordance with Article 36 of the Act of 15 December 2000 on Trade Inspection, with a request to initiate mediation proceedings for amicable settlement of the dispute between the Consumer and the Organizer. Information on the rules and procedure of the mediation procedure conducted by the Voivodeship Inspectorate of Trade Inspection is available at the offices and on the websites of individual Voivodeship Inspectorates of Trade Inspection.
- 10.5.** The Client or Participant who are Consumers are entitled to address the permanent consumer arbitration court, referred to in Article 37 of the Act of 15 December 2000 on Trade Inspection, with a request to settle the dispute arising from the concluded agreement.
- 10.6.** The Organizer declares that it does not apply the code of good practice referred to in the Act of 23 August 2007 on combating unfair commercial practices.
- 10.7.** Any legal disputes shall be subject to the jurisdiction of the court competent for the Organizer's registered office [this provision does not apply to an agreement concluded with a Consumer or a natural person entering into an agreement directly related to its business activity, when the content of the agreement indicates that it does not have a professional character for that person].

## **11. Registration of Conference Proceedings**

- 11.1.** During the Conference, the Organizer and Partners are entitled to record and disseminate the course of the Conference both in audiovisual form (for journalistic news and interview purposes, artistic or music video), and visual form (for documentary and artistic photography) for documentation, promotion, or advertising purposes. Therefore, the image of persons present at the Conference may be recorded free of charge and then distributed for the purposes specified above indefinitely, which the Participant agrees to upon entering the Conference venue.
- 11.2.** The Organizer informs that the course of the Conference will be filmed, photographed, broadcasted, and recorded on carriers as part of television, radio, internet broadcasts, and other public transmissions using any current technical method.

## **12. Cancellation or Change of Conference Date**

- 12.1.** The Organizer reserves the right to cancel or change the date of the Conference, or change the format of conducting the Conference from stationary to virtual – in case of important reasons preventing or hindering the conduct of the Conference.
- 12.2.** Important reasons, as referred to in point 12.1., include in particular: force majeure; failure to achieve a sufficient number of Participants; termination or withdrawal by third parties from agreements concluded with the Organizer necessary for the conduct of the Conference; withdrawal of Conference sponsors.
- 12.3.** The term "force majeure", referred to in point 12.2. above, shall mean any extraordinary events that could not be prevented and remain beyond the control of the Organizer, regardless of whether they could have been predicted on the date of announcement of the Regulations. Force majeure includes in particular random events such as fire, hurricane, or other disasters caused by natural forces, orders of state or governmental authorities, including those prohibiting business activities, organization of events, war, riots, acts of terrorism, uprisings, imposition of embargoes, social unrest, pandemics, epidemics, states of epidemiological threat, export or import bans, or general strikes.

- 12.4.** The Organizer will inform the Client and Participants about the cancellation or change of the date or change of the format of conducting the Conference by email.
- 12.5.** In the event of the cancellation of the Conference, the Organizer will refund the amount paid by the Client for tickets entitling to participate in the Conference, within 90 days from the date of informing the Client about the cancellation of the Conference. The refund of the paid amount will satisfy all claims of the Client not being a Consumer against the Organizer.
- 12.6.** In the event of a change of date or format of conducting the Conference, the Organizer will inform the Client by email about:
- a. the new date or new format of conducting the Conference;
  - b. the deadline for acceptance or rejection of the new date or format of conducting the Conference;
  - c. the consequences of not responding within the deadline referred to in item b above.
- 12.7.** In the event of a change of date or format of conducting the Conference, the Organizer, the Client is entitled to: (i) withdraw from the contract (which is tantamount to a request for a refund of the amount paid by the Client for the purchase of tickets entitling to participate in the Conference) or (ii) retain the tickets and accept the change of the Conference date.
- 12.8.** The Client is obliged to make a decision referred to in point 12.7. within the deadline indicated in the email referred to in point 12.6. Failure to respond within the deadline referred to in the preceding sentence shall be deemed as a statement of withdrawal from the contract (which is tantamount to a request for a refund of the amount paid by the Client for the purchase of tickets entitling to participate in the Conference).
- 12.9.** The refund of the amount paid by the Client for tickets entitling to participate in the Conference will be made using the payment method used by the Client.
- 12.10.** The Client is obliged to inform the Participants about the decision made by them regarding the acceptance or rejection of the change of the Conference date.

### **13. No Statutory Right of Withdrawal from the Contract by the Consumer**

Based on Article 38(1) point 12 of the Act of 30 May 2014 on consumer rights, the Consumer does not have the right to withdraw from the contract concluded based on these Regulations

(i.e., the contract regarding participation in the Conference) because this contract is a contract for the provision of services related to entertainment or cultural events and in the agreement (in the definition of the Conference) the period of service provision has been indicated.

#### **14. Final Provisions**

- 14.1.** The content of the Regulations will be provided to the Client and Participants in electronic form in PDF format.
- 14.2.** Changing Participants or Participant data is possible only after obtaining prior consent from PROIDEA expressed in written form under pain of ineffectiveness.
- 14.3.** If any provision of the Regulations is deemed ineffective or invalid, this will not affect the validity or effectiveness of the remaining provisions, and the Organizer will immediately replace ineffective or invalid provisions with valid and effective provisions that will most fully reflect the original assumptions and objectives of the replaced provisions of the Regulations.
- 14.4.** The law applicable to the agreement concluded between the Client and the Organizer and the Participant and the Organizer is Polish law.
- 14.5.** The total liability of the Organizer towards the Client and the Participant for all titles (including contractual and tort liability) in connection with the performance of the contract in relation to both one event and all events together is in each case limited to the value of tickets purchased by the Client entitling to participate in the Conference. In the event that payment has not been made by the Client or Participant, the liability of the Organizer is limited to PLN 1. This provision of this point does not apply to the Client who is a Consumer.
- 14.6.** The Organizer reserves the right to make changes to the Regulations for valid reasons [such as changes in the law, force majeure, changes in the Agenda, changes in the lineup of Speakers, changes in Partners, changes in the conditions of services provided to the Organizer by third parties, which are necessary for the conduct of the Conference], after prior notification of the Client by email. Changes to the provisions of the Regulations come into force on the date indicated in the email, but not earlier than 14 days after informing the Clients by email about the new provisions.
- 14.7.** The Client, being a Consumer (or a natural person entering into an agreement directly related to its business activity, when the content of the agreement

indicates that it does not have a professional character), may object to the proposed changes and withdraw from the contract with the Organizer within 14 days from the date of receiving the email containing information about the change of the Regulations. The deadline for submitting an objection to the proposed changes and terminating the contract in the case of the Client who is not a Consumer (or a natural person entering into an agreement directly related to its business activity, when the content of the agreement indicates that it does not have a professional character) is 7 days from the date of receiving the email containing information about the changes to the Regulations.

- 14.8.** In the event of effective withdrawal from the contract by the Client in accordance with point 14.7 above, the Organizer will refund the amount paid by the Client for tickets entitling to participate in the Conference, which has not yet taken place, within 90 days from the date of receiving the Client's statement of withdrawal from the contract. The refund of the amount referred to in the preceding sentence will be made using the payment method used by the Client.
- 14.9.** The Regulations shall enter into force on 10.04.2024